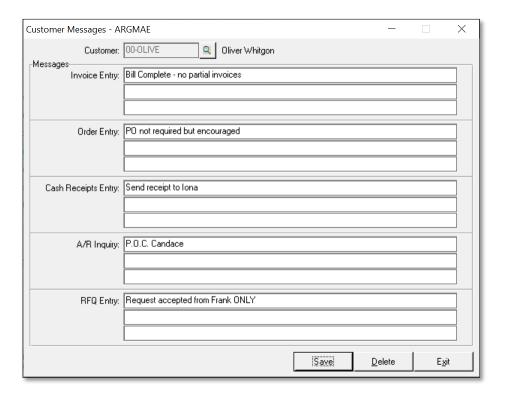# Customer Message Setup

Messages are internal notes about this customer. These internal messages are not seen outside of the system and do not print on any documents.

- Each message appears as a pop-up window in that module when the Customer is selected.
- Each message has 3 lines with 60 characters possible for the message.

1. **Invoice Entry:** A/R Invoicing
2. **Order Entry:** Order Processing – see example.
3. **Cash Receipts Entry:** Receiving payments.
4. **A/R Inquiry:** A/R Customers
5. **RFQ Entry:** Request for Quote Processing.

Best Practice – use messages to remind staff of specific Customer requirements.

For questions, contact service@demandbridge.com.